

“I truly believe that the successful review of my VA claim was due to the competence of the VSO representatives. **They helped me to prove the validity of my claim.**”

Jerry Burkett, Member since 2009



Navy Mutual Aid Association is the oldest federally recognized Veterans Service Organization (VSO). We assist our Members, veterans, servicemembers, and their families in navigating the benefits that service has earned them.

Our VSO representatives will:

✓ Determine your eligibility.

- Are you eligible for the benefit that you are seeking?
- Are you seeking all the benefits that you are eligible for?

✓ Provide guidance on how to support your claim.

- What evidence do you need?
- How do you get additional evidence?

✓ Assist with the preparation and submission of claims.

- Which forms do you need?
- Where do they go?

✓ Monitor the claims process.

- What is your claim's current status?
- What additional evidence is the VA requesting?

✓ Connect you with additional resources when necessary.

- How can you request a copy of your DD214?
- As a retiree, which base resources are available to you?

You can connect with our VSO representatives in several ways:

- Send us an email: vso@navymutual.org
- Visit our website:
<https://www.navymutual.org/services/contact-education-veteran-services/>
- Call our hotline: 1-888-298-4442



The Department of Defense does not imply endorsement, recommendation or favoring of any commercial financial product, process or service by Navy Mutual Aid Association. Photos courtesy of the Department of Defense.

Navy Mutual Aid Association's Department of Education and Veteran Services does not endorse or favor any commercial financial product or service or promote the services of any specific financial institution. Further, Navy Mutual Aid Association and its accredited VSO Representatives do not charge or accept a fee or gratuity for representation services rendered to claimants before the Department of Veterans Affairs. 38 C.F.R. §14.628.